

## Online check-in: What is it? - Blue Air

### Blue Air

At Blue Air online check-in service is available for all the flights except those with departure from Constanta, Florence, Lisbon, Menorca, Palma de Mallorca, Pescara, Timisoara and Tel Aviv. Additionally, the online check-in is no longer available for all flights to and from the following airports in Germany: Hamburg, Stuttgart, Cologne-Bonn and Munich. For all these flights, the check-in can be done at the airport, before departure, and is free of charge.

Online check-in can be carried out using the link provided in the email received from eSky at the time of launching check-in.

Online check-in opens	Online check-in closes
30 days before departure	12 hours before departure

Online check-in passengers are supposed to print on paper their boarding pass and show it at the boarding gate with the rest of the necessary travel documents. Passengers can also check in traditionally through the airport.

### What information is necessary when checking in online?

BLUE AIR airlines ask for the following information that will allow a boarding pass to be generated. The data required includes:

- date of birth,
- nationality,
- document type (identity card or passport),
- number and series of document,
- issuing country,
- issue and expiry date of document.

**Attention!** Please print the generated boarding pass and take it with you to the airport together with the document used by you during check-in.

### When does the eSky customer receive a Blue Air boarding pass?

eSky customers who have purchased the online check-in service can provide the data needed for check-in before the airline's launching of the service. They can do this immediately after receiving an email from eSky, which contains a link to the secure form through which they can provide their data. Once online check in is launched, eSky will immediately carry out the complete process on behalf of the passenger and send the generated printable boarding passes to the e-mail address provided.

eSky customers who have not purchased the mentioned service will receive a link to the form to be filled in on the airline's website at the time of check-in opening. After filling in the form, they will receive the generated boarding pass which should be printed before arriving at the airport.



Action	Online check-in service purchased	Online check-in service not purchased
<b>Delivery of link to check-in form</b>	After purchase of ticket	At check-in launch
<b>Entry of data</b>	At any time (no later than 2 hours before departure!)	From 30 days to 12 hours before departure
<b>Receipt of boarding pass</b>	From 48 to 8 hours before departure*	After self-check-out*
<b>Boarding pass print</b>	Compulsory	Compulsory

*\* Except where the passenger provided data for check-in later than 8 hours before departure!*

Online check-in service can be purchased when booking the ticket.

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